



Winter 2011

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Canteen Clips



109 Years of Excellence!



On December 4, 2010, Canteen celebrated the retirement of three long term employees; Dick Emerson, Jim and Barbara Willey, for 109 years of service to our company. We say "thank you" to these dedicated employees for the care they gave to our employees, clients, and customers.

Bangor Branch Manager Dick Emerson retires after 44 years, Jim Willey, Executive Vice President, 35 years, and Barbara Willey, Human Resource Director, 30 years. Our best wishes to these folks in the future.

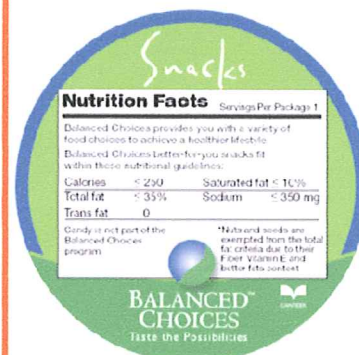
New Accounts:

Saco—Martins Point Health Care, NORDX, North East Mobile Health, Saco & Biddeford Savings Institution, SEM Partners, Wise Business Forms, 4 Home Depots, Maine Med Partners

Lewiston—Senator Inn & Spa, The Home Depot, WMTW-TV

Bangor—Garden Island Cleaners, Johnny's Selected Seeds, Lee Credit Now, Newport Industrial Fabrication, Penobscot Ice Arena, Searsport Laundry Center

Green Mountain K-cup
Seasonal flavor:
Golden French Toast



Contact Us

Saco: Jim Gillespie
1-800-244-8148 or 284-0122
Lewiston: Tom Hayes
1-800-499-0851 or 784-1810
Bangor: Mike Millett
1-800-432-7919 or 945-5688



Congratulations to Mike Millett

Promoted to Branch Manager in Bangor. Mike brings 25 years of service experience to this position and is a great addition to our senior management team.

Snack Program Updated: *Balanced Choices*

When a customer approaches a Canteen snack vendor, they can be sure that a healthier choice is available. Our Balanced Choices program ensures a better-for-you selection by looking for the green leaf icon. The nutritional criteria has been updated as seen here on the new decal. For any questions regarding this program, call Jennifer Willey, Nutrition Consultant at 1-800-499-0851.

High Grade for Food Safety



Our commissary in Bangor produces thousands of fresh menu items every week. Food safety is our #1 priority. The commissary underwent a thorough food safety audit on November 22, 2010. Silliker conducted the audit and formulated a score of **98.2%** looking at our quality control procedures for the HACCP program. This score was the highest of any Canteen Franchise operation in the country and demonstrates our company's commitment to food safety!! Pictured here is the staff receiving their plaque of recognition. Canteen Service Co. is proud of this accomplishment

and our employees who prepare the fresh food that is served to our customers throughout Maine. Our fresh food menu offers a variety of great tasting items at a value price! If you would ever like a tour of the kitchen, call your branch manager listed above and set up a time.

